



Short Codes Terms of Service

1. Connexus Credit Union (hereinafter "Connexus," "we," "us," or "our") may send members SMS messages pertaining to Digital Banking alerts, payment reminder purposes, and two factor authentication.
2. You can cancel the SMS service at any time. Just text "STOP" to the short code. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us.
3. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at 800-845-5025 or info@ConnexusCU.org.
4. Carriers are not liable for delayed or undelivered messages
5. As always, message and data rates may apply for any messages sent to you from us and to us from you. Messaging frequency varies. For two factor authentication, the messaging frequency is one message per request. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
6. If you have any questions regarding privacy, please read our privacy policy: <https://www.connexuscu.org/privacy/privacy-notice/>